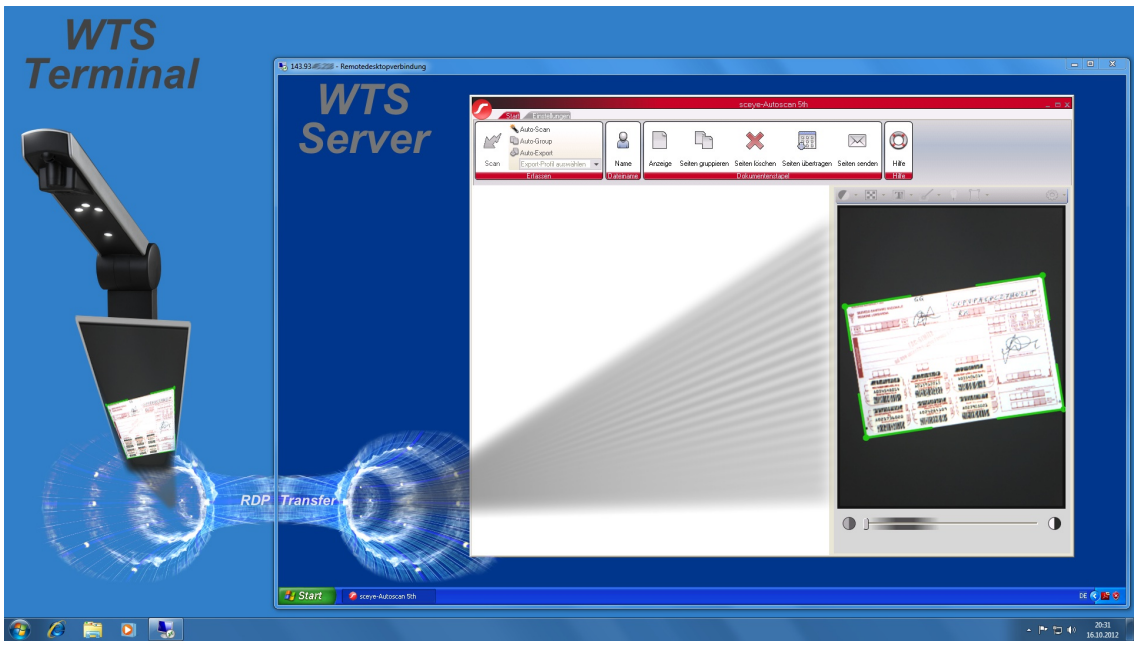
sceye WTS Setup

Sceye devices of the 5th generation and later are able to operate within a WTS or Citrix environment. This expands the possibilities of sceye to a wide range of business applications which are run on the server side while the hardware is connected to the client.

By natively using the RDP channel and using high sophisticated data compression technology, the data transfer can be accelerated by up to a factor of 40 compared to a simple USB device routing.



Requirements:

- sceye or sceyeX device of 5th generation
- The server has to be either Windows 2003 or Windows 2008 (32bit or 64bit) with Windows Terminal Services enabled.
- The clients have to be fat-clients with Windows XP SP3, Windows Vista or Windows 7 (32bit or 64bit).
- The connection between Client and Server has to be established via the Windows Terminal Services / RDP-connection.
- For Windows XP SP3 only:
  - please check the version of the file mstsc.exe (in system32 folder). it has to be at least Version 6.1.7600.16722.
  - If not, please install Microsoft Hotfix KB969084: http://support.microsoft.com/kb/969084/en-us
  - make sure to install any security updates from Microsoft concerning KB969084

The installation of a WTS based solution is divided into two parts.

1. Installation on the server (remote session)

- Download and install the usual Sceye 5.6.2 Installer package or newer (check the download page on sceye.eu)
- Don't start the software.
- On a 32bit Server: Execute the SceyeUseWTS.reg file (with administrator privileges).
- On a 64bit Server: Execute the SceyeUseWTS_on_64bit_Server.reg (with administrator privileges).
- The reg file adds an entry to the registry to tell the software to use the WTS channel instead of a direct connection to the Sceye Service.

2. Installation on the terminal (local client)

- Download and install the usual Sceye 5.6.2 Installer package or newer
- If you have a 32bit operating system: Download and execute the SceyeAddin32.reg file
- If you have a 64bit operating system: Download and execute the SceyeAddin64.reg file
- This has to be done once for every user who wants to use the Addin.
- If the Addin installation was successful you will hear three beeps each time you establish a Remote Session.
- This indicates that the Addin is loaded and ready to accept incoming connections from the remote Sceye Software.

If you experience any problems, please don’t hesitate to write to us by using a ticket on our website - our team will support you the best we can.